

CAREER OBJECTIVE

Motivated and detail-oriented professional with a strong ability to solve problems and adapt to new challenges. Seeking an opportunity to contribute my skills and grow in a dynamic environment.

KEY STRENGTHS

- **Proficiency:** Proficient in developing robust backend solutions using Python, Django and Wordpress.
- **Project Management:** Proven ability to manage and deliver multiple complex projects with precision.
- **Customer Service:** Strong focus on resolving user concerns professionally, efficiently, and empathetically.
- **Educational Background:** Completed a Bachelor's degree in Computer Science and Information Technology (CSIT), enhancing both theoretical and practical knowledge.
- **Attention to Detail:** Meticulous approach to problem-solving and project execution.
- **Team Collaboration:** Effective communicator with a collaborative mindset, contributing positively to team dynamics.
- **Multilingual** – Hindi, Nepali, English

TECHNICAL SKILLS

- **Programming Languages:** Proficient in Python, HTML, CSS, JavaScript.
- **Frameworks and Libraries:** Experienced with Django and Bootstrap.
- **API Development:** Experienced in developing and integrating RESTful APIs.
- **Content Management System:** Proficient in WordPress development and customization.
- **Test-Driven Development (TDD):** Knowledge of TDD principles and experience in writing unit tests using frameworks like pytest.

SOFT SKILLS

- **Communication:** Effective communication skills, both verbal and written, for conveying ideas, discussing requirements, and collaborating with team members.
- **Problem-Solving:** Strong problem-solving abilities to analyze issues, identify root causes, and implement effective solutions.
- **Adaptability:** Flexibility and adaptability to quickly learn new technologies, methodologies, and tools as per project requirements.

- **Teamwork:** Ability to work collaboratively in a team environment, valuing diverse perspectives and contributing towards shared goals.
- **Time Management:** Excellent time management skills to prioritize tasks, meet deadlines, and manage multiple projects simultaneously.

WORK EXPERIENCE

IT Support Officer
Business Promotion Center
Pokhara Metropolis, Pokhara

April 2022 – Present

Responsibilities:

- **Technical Support:** Providing technical support to staff and resolving software issues efficiently.
- **Content Management:** Assisting in the creation, editing, and management of website content to keep information current and relevant.
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- **Design Updates:** Collaborating with designers to implement visual and structural updates to improve the site's look and usability.
- **Content Strategy:** Developing and executing a content strategy in collaboration with other departments to ensure the website effectively communicates the organization's message and goals.
- **Localization and Language Support:** Managing multilingual content and localization efforts to ensure the website serves a diverse audience.

IT Support Officer
Weboro
Australia

Jan 2024 – Dec 2024

Responsibilities:

- **System & Website Maintenance:** Managing and updating websites using WordPress, ensuring security, functionality, and regular content updates.
- **IT Documentation & Reporting:** Creating and maintaining IT documentation, including technical manuals, system processes, and troubleshooting guides.
- **Software & Hardware Management:** Installing, configuring, and maintaining IT infrastructure, including operating systems, business applications, and peripherals.
- **Collaboration & Coordination:** Working with internal teams and external vendors to implement IT solutions, resolve technical issues, and improve system efficiency.
- **Project Coordination:** Assisting in IT projects, ensuring timelines are met, coordinating with stakeholders, and supporting project implementation.
- **Content Management & Updates:** Overseeing content updates on websites, ensuring information remains accurate and relevant.
- **Technical Writing & User Guides:** Creating step-by-step guides, FAQs, and documentation to support end users and internal teams.

PROFESSIONAL EXPERIENCE

Intern

April 2023 – June 2023

Reev InfoTech

Role Description:

As a Django Developer, I am responsible for designing, developing, and maintaining robust web applications using the Django framework. My role involves creating clean, efficient, and scalable code, managing databases, and integrating RESTful APIs to ensure seamless communication between front-end and back-end systems. I collaborate closely with front-end developers, UX/UI designers, and other team members to deliver cohesive and user-friendly applications.

Responsibilities:

- **Front-end Development:** Utilizing HTML, CSS, and JavaScript to build and enhance user interfaces, ensuring a seamless and responsive user experience.
- **Design and Development:** Creating robust web applications using the Django framework with clean, efficient, and maintainable code.
- **Database Management:** Developing and managing databases and ensuring data integrity.
- **API Integration:** Implementing and integrating RESTful APIs to enable seamless communication between front-end and back-end systems.
- **Documentation:** Maintaining comprehensive documentation for code, APIs, and database schemas to support ongoing development and maintenance.
- **Collaboration:** Working closely with front-end developers, UX/UI designers, and other team members to deliver cohesive and user-friendly applications.

Achievements:

- Proficiency in HTML, CSS and Js.
- Content Management System (CMS) and Customer Relationship Management (CRM) experience.
- Collaboration and teamwork within a web development and design environment.
- Adaptability to evolving web technologies and design trends.

EDUCATION

Bachelor in Computer Science in Information Technology

Soch College of IT, Pokhara-04

2019 – 2024

Key Points: Bachelor in Science in Computer Science in Information Technology

Science, NEB

2017 - 2019

Pashchimanchal Higher Secondary School, Pokhara – 04

Key Points: High School in Major Science

OTHER ACHIEVEMENT

- Front-End Web Development Workshop, CSITAN Nov, 2019
- Umpire, 13th Hissan-Kaski Sports Meet – 2076, HISSAN Dec, 2019
- Umpire, National Para Table Tennis Championship – 2020 Jan, 2020
- Umpire, Gandki Province Open Veterans Table Tennis Competition Dec, 2021
- Barista Training, Muddy Mug Bakers & Brewers Jun, 2022
- First Position, University Level Table Tennis Boys Single, Hissan Dec, 2022
- Computer Fundamentals and Web Development Courses, UNVR Tech Apr, 2023
- Volunteer, Pokhara IT Career Connect, CSITAN Nov, 2023
- Finalist, Pokhara Idea Mart 2081, Pokhara Metropolis Jun, 2024
- Digital Marketing Training (E-commerce), Pokhara Metropolis Jun, 2024

REFERENCES

Provided upon request